

ShipTrack Powers Preci5ion Home & Office Deliveries to Respond to Explosive Demand for Home Delivery Services by Online Shoppers

ShipTrack Brings it Home

PRECISION Home & Office Deliveries Inc., a rapidly growing firm based in Canada, has built its “last mile” delivery business by going the extra mile for customers. The ability to respond to the explosive demand for home delivery services by online shoppers has been achievable with ShipTrack.

Competes In A Global Market

Preci5ion’s major clients are global retailers who, in light of the recent growth in online purchases, wanted to improve home delivery service.

The only way the firm could compete was to become much more efficient and effective in how it manages, processes, picks, sorts and assigns deliveries to drivers and routes. ShipTrack made it possible for Preci5ion to adhere to the deadline pressure.

Achieving Operational Excellence

ShipTrack’s intuitive and familiar interface means nearly a zero learning-curve for drivers and camera integration makes scanning a package as easy as taking a picture. Preci5ion’s drivers average over 99.5% on-time delivery and consistently earn a 10 out of 10 when end-customers are asked about their delivery experience.

Measurable Results

With ShipTrack, Preci5ion saves 2.5 hours each day in administrative effort thereby allowing them to get their trucks rolling sooner in order to have deliveries completed the same day. Preci5ion also saw a 25% reduction of administrative burdens which also made the firm more efficient as an entirety.

“Preci5ion, is a ‘Last Mile’ delivery provider that understands that its purpose is not to go from point A to point B, but to enhance the delivery experience once at the customer’s location. Our intention is to create a “Perfect Delivery” for each and every single one of our customers’ transactions so that their customers will want to order again.”



Eric Francoeur
GM - PRECISION Home & Office Deliveries Inc.



Highlights

- Automated Dispatch
- Real Time Route Planning
- User Friendly Interface
- Customer Satisfaction
- Perfect Delivery

About ShipTrack

ShipTrack is the leading logistics management platform that provides simple, paperless proof of delivery. Transportation carriers use ShipTrack to accelerate business growth, retailers are better able to serve their customers and online shoppers can conveniently track and manage deliveries. ShipTrack’s mobile app for drivers simplifies load management and improves communications.

